

June 19, 2020

Valued KEMBA member,

KEMBA is working hard to get back on track to serve you while keeping the safety of our members and staff our priority. Effective Monday, June 22, 2020, KEMBA offers:

- Drive-up service for your transaction needs
- Lobby access available for limited services

Drive-Up and Call Center Hours:

Monday-Thursday 9:00 a.m.-5:00 p.m.
Friday 9:00 a.m.-6:00 p.m.

Temporary Lobby Access Hours:

Monday-Friday 10:00 a.m.-4:00 p.m.

Conveniently manage your KEMBA accounts using our quick & easy electronic services:

- MyBranch online banking
- MyMobile mobile banking app
- MyMobile Deposit
- Surcharge-free ATMs
- Night depository in our ATM drive-up lane
- By phone or via live chat at MyKEMBA.org

When visiting our office, we will practice these guidelines to offer you a safe visit:

- Maintain social distancing of at least 6 feet
- Plexi-glass shields at member service areas
- Maximum of 4 visitors in the office at any given time
- We will continue to clean, sanitize and take extra precautions as necessary

Feel free to call us before visiting to answer any questions. Thank you for your membership with KEMBA. We look forward to seeing you again! Stay safe and healthy!

Sincerely,



Karla Salisbury
President and CEO

